

AmericanAirlines®

01 April 2004

Re: Reference Letter for Unified Services of Texas

To whom it may concern:

American Airlines at DFW International Airport has employed Unified Services of Texas for numerous contract services and projects ranging in scope from monthly tank monitoring and testing to multimillion dollar capital projects since 1991. American Airlines Corporate Environmental, and Corporate Real Estate departments have also retained the services of UST and have been completely satisfied with the quality of work and professional demeanor of the UST employees.

American Airlines at DFW International Airport has specifically employed UST to provide Engineering, Technical, and Construction Project Management services on tank installation, removal, and testing. Fuel systems installation, removal, testing, and repair. Glycol dispensing systems design, installation, maintenance and repair, and winter operations support. Unified Services of Texas has also provided numerous hours of technical training to American Airlines and American Eagle employees on the operation, maintenance, and repair of all of the aforementioned systems.

In closing, we at American Airlines feel very confident and at ease with a project or service that UST performs for us, and that is a direct reflection of the Company Owner and his personal approach when dealing with us. AA has forged a strong relationship with UST over the past 13 years, and would HIGHLY recommend them as a preferred Contractor to anyone that may be seeking an outstanding organization.

I personally handle the relationship with UST for American Airlines, and have nothing but great things to say about the integrity, caring attitude, and professional accord that they have provided to us since day one.

Richard D. McDonald
AA DFW
Sr. Environmental Engineer
Manager Environmental Affairs
Project Manager